GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:1542
ANSWERED ON:06.03.2000
POOR INTERNET SERVICE BY VSNL
SADASHIVRAO DADOBA MANDLIK

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the complaints regarding the poor internet services being provided by the Videsh Sanchar Nigam Limited have been received;

(b) if so, the reasons therefor; and

(c) the steps taken by the Government to bring improvement in the internet service? ****

Answer

MINISTER OF STATE (COMMUNICATIONS) (SHRI TAPAN SIKDAR)
(a) & (b) No Sir. At present no complaints are being received regarding poor access of Internet Services being provided by VSNL.
(c) However, the following steps are being taken to improve the Internet Service :
Internet access has been completely eased in all the cities through the introduction of State-of-the-art technology Remote Access Servers.
2 Mbps streams from various telephone exchanges of DTS/MTNL are extended to the Internet nodethereby avoiding congestion on DTS/MTNL Network due to Internet traffic.
VSNL has also taken steps to acquire sufficient bandwidth to ensure high quality services.